

# Your used laptops will change lives.

Over 7 million Australians are facing digital barriers, missing out on study, work, staying in touch, and managing daily life. By donating your used device, you can empower the 1 in 4 Australians to rejoin the digital world and thrive.

Imagine the impact you could make by helping someone connect. Together, we can bridge the digital divide and unlock a brighter future.



**Join or donate now. Visit [good360.org.au](https://good360.org.au)**

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# 1 in 4 Australians are digitally excluded.

## Meanwhile, 3.5 million computers end up in landfill every year. You can help.

### What is the digital divide?

1 in 4 Australians are digitally excluded. That's millions of Australians without access to basic digital skills and the tools to participate in today's world.

Computers and mobiles are powerful tools. Most of us can't imagine life without them but this is the reality for too many. Digital inclusion isn't just nice to have, it is a must have in today's society. But it isn't just devices that many Australians don't have access to, it is also access to the internet and the training to use it.

Imagine having no computer, no phone or no internet in your everyday life and try to study, find work or keep in touch. That is a reality for many people across Australia.

Let's close that gap one device at a time.

### Why give to Good360 Australia?

Good360 wants to turn used laptops into tools of transformation. We are working to reclaim, refurbish and re-home used laptops, mobiles and tablets and give them to the people who need them most. Where more help is required, we also supply access to data and digital training to ensure the best outcome.

We do this via our refurbishment partners and a vetted network of over 4,700 charities and disadvantaged schools across Australia. Our members are experts on the ground, knowing the needs of people in their community and get the devices where they are needed most.

By giving to Good360, you are supporting over 35 cause areas, but more importantly, you are changing someones life whilst extending the life of a device at the same time. What's not to love?



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# How can I help?



## Donate Devices

A powerful way to support charitable organisations while actively contributing to sustainability efforts and reducing e-waste. You can donate new or used devices in good working condition. We accept:

**Laptops** up to 5 years old

**Tablets** up to 7 years old

**Phones** up to 7 years old



## Donate Data

People may be left behind simply because they do not have regular internet access. We provide dongles and sims to our recipients allowing them access to data and coverage.

Optus generously donate their services, if you are an Optus customer with an eligible mobile plan, you can donate a portion of data. Head online to find out how.



## Donate Funds

Every \$240 results in one refurbished laptop, training and one year of internet access to a person in need. This is dramatically less than the average resale rate of a refurbished laptop and we need support to help cover the cost.

## What happens to my donation?



### Reclaim

Donate used laptops, phones or tablets in good working condition



### Refurbish

Devices are tested, securely wiped and refurbished by accredited partners, ready for distribution.



### Recycle

Any laptops that don't pass the test or are not fit for purpose, are responsibly recycled.



### Rehome

Good360 distributes the devices at no cost where they are needed most via our trusted charity member network.

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To say Jourdan was ecstatic would be a massive understatement! His first reaction was gob-smacked, the second, that we were joking. Every week he'd felt self-conscious not having a computer in class and had been using a mobile phone for years to develop his craft in photography.

When asked what difference having this laptop would make, he responded "Everything! For TAFE training, for work, getting my licence and for really focusing on my photography. Thank you, thanks so much."

The Y NSW

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# FAQs

## What devices do you take?

We take new or used devices:

**Laptops** up to 5 years old

**Tablets** up to 7 years old

**Phones** up to 7 years old

Contact us if you are a manufacturer or supplier and have new accessories to give.

## How many devices do you accept?

We take a minimum of 10 devices and have had several major technology firms give us more than 500 at a time. If you have larger volumes, please get in touch to discuss your needs.

## Who does it go to?

Our vetted network of over 4,700 charities and disadvantaged schools are on a waitlist ready to receive devices and pass them on to the

members of their local community most in need. They sign an agreement that they may not sell any of the received devices.

In some cases, where there is no funding to cover the cost of refurbishment, a very small amount may be sold to cover these costs.

## How do I know my donation is handled securely?

Ensuring the security of sensitive information is essential. You may erase/reset your devices but we also wipe ALL donated devices as they may still contain personal data. By partnering with Good360, businesses can confidently donate their technology, knowing that we work with trusted partners who provide world-class data sanitisation services. This ensures compliance with data privacy regulations, minimises risks, and safeguards your organisation's reputation.



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“ We keep a stock of mobiles and SIM cards on hand ready to give to our visitors who have fled domestic violence situations. They feel a sense of relief knowing their partners can no longer track them and that they still have a means to access support networks, manage their own finances, for work or apply for housing when they are ready to move on from crisis accommodation. We also have a laptop library to help with the transition - but the kids are loving them too, especially the 10 year old who had never before used technology. ”

## Ready to pledge your devices?

Connect us with the key decision maker responsible for managing end-of-life process for your organisation's fleet of devices.

Call (02) 8594 3600 or email [contact@good360.org.au](mailto:contact@good360.org.au)



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