### ANNUAL REPORT 2023



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### Acknowledgement of Country

Australia is a land with a proud Aboriginal and Torres Strait Islander heritage. Good360 Australia celebrates and respects these people as the First Australians.

We acknowledge their unique cultural and spiritual relationships to the land and waters as we all strive for respect and equality.

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#### Thank you for the images

Thank you to our charity and school network for providing a selection of images for this report. As such, image quality will vary. Front cover photo by Nathan Dumlao on Unsplash

## THE YEAR IN REVIEW

The need for essential, everyday items is higher than ever before. People who have never asked for help previously, are feeling the pressure due to increasing costs, interest rates, rents, and electricity. It is a 'Silent Crisis' where previously affordable basic items are no longer affordable for so many Australians.

For Good360 to continue to provide hope and dignity to vulnerable communities, we need the support of the government, philanthropy and corporate partners and we need it now.

Thank you to our incredible team, board, partners, funders and charity members. It has been another busy and impactful year and we are grateful to work closely with you to help people and our planet. It is inspiring to make good happen, knowing we are helping both lift people up and look after our environment, a uniquely special opportunity. Thank **you** for sharing our passion.

#### Cost of living, the 'silent crisis'

2023 was a year that saw demand for Good360 Australia's support reach record levels. As Australia emerged from a period defined by the pandemic and a number of natural disasters, 2023 was the year a new 'silent crisis' hit our shores – the cost of living.

With interest rates and inflation surging, millions of Australians turned to Good360's network of almost 4,000 charities and disadvantaged schools in their time of need. We responded to this surge in demand by supplying essential everyday goods such as toiletries, clothes, cleaning products and furniture to our community partners helping to ensure people struggling to make ends meet did not go without.

In fact, throughout 2023 Good360 supported an average of nearly 15,000 Australians every week. While inflation has begun to moderate, the impact of 13 interest rate rises in 18 months will continue to be felt and the number of Australians requiring our support in 2024 will continue to grow.

The cost of living crisis that unfolded in 2023 also had another impact on Good360's work. In addition to responding to a huge uptick in requests for support, we also experienced a 20% increase in the volume of goods donated from our retail partners as Australians pulled back on their spending. With research showing up to \$2.5 billion worth of unsold consumer goods is wasted every year – we expect the volume of goods donated to Good360 to surge in 2024.

With both demand for our support from Australians in need and the volume of unsold goods to hit our warehouses expected to grow, it's crucial governments, businesses and charities such as Good360 continue to work together in 2024.

#### Launching the Inner Circle

2023 saw us broaden our corporate partner base through the launch of Good360 Inner Circle. The Inner Circle, which is supported by the Australian Retailers Association, is an industry-led and designed program that aims to help our business partners achieve zero waste and accelerate the development of a circular economy – all while helping Australians in need.

As part of the Inner Circle, businesses pledge to donate excess goods, time and profits to assist Good360 in our mission to help people and our planet. The launch of the Inner Circle has been a great success with companies such as BIG W, the Winning Group, Goodman, Koh, McPherson's, Best&Less, Gildan Brands and more signing on to the three-year program.

We aim to grow this network of companies dedicated to helping both people and our planet in 2024. If you'd like to join the Good360 Inner Circle, visit – www. good360.org.au/good360-inner-circle.

#### Good360's inaugural EveryOne Day

October 12 2023 was a milestone day for Good360 Australia as we launched our inaugural national fundraising event – EveryOne Day, where every one dollar counts to help people and our planet. Our first EveryOne Day was a huge success with some of Australia's biggest retailers and lifestyle brands including BIG W, Harvey Norman, LJ Hooker Foundation, IKEA Australia, Koh, Appliances Online, Manicare and i=Change brands all throwing their support behind the day.

EveryOne Day – which earned national media attention – was yet another example of what can be achieved when businesses, charities and communities work together to help people in need. As demand for Good360's support continues to grow into the future, EveryOne Day will become a critical part of Good360's fundraising efforts.

With more businesses, charities and schools already asking how they can be involved this year, EveryOne Day is set to make an even greater impact in 2024.

### Partnering with government

In addition to forging deeper and broader partnerships with the corporate sector, Good360 also continued to partner with governments in 2023. One of the major highlights of our work with government was the delivery of over five million much-needed Rapid antigen tests (RATs) to essential community service providers in NSW.

As NSW transitioned away from pandemicera restrictions, staff at essential community service providers such as government-run foster care homes and frontline staff for Service NSW were required to present a negative RAT before each shift. Good360's experience and expertise in urgently delivering muchneeded goods to people in need ensured these essential community services could continue to operate safely.

Our collaboration with the NSW Government in 2023 built upon our track

record of assisting governments across Australia in disaster relief initiatives, and further strengthened Good360's growing reputation as a trusted delivery partner for government.

We'll continue to seek partnership opportunities with government throughout 2024 as Good360 is perfectly placed to help combat the cost of living crisis, while helping governments accelerate moves to a zero-waste, circular economy.

#### Looking to the future

Good360 Australia will turn nine in 2024 and it's incredible to think that we are getting closer to hitting our target of diverting \$1 billion worth of unsold consumer goods away from waste to Australians in need. However we know this is just the start, and that as the cost of living crisis continues, millions more people need our support.

Just like our partners at Good360 in the US (who celebrated their 40th birthday in 2023!) we want to grow the size of our impact and we are looking to the US to understand just what is possible. For example, **Forbes Magazine** recently named Good360 as the second largest charity in the US. We are aiming high here in Australia too, and we're confident that by partnering with governments, businesses and other not-for-profit organisations we will continue to grow the scale of our operations and impact.

If you'd like to explore how you can partner with Good360 Australia on our mission, or you would like to donate time, goods or money in 2024, go to www.good360.org.au.

Alison Covington AM Founder and Managing Director

M Bart

Matt Barnett Chair

### WHAT WE DO



### **Our Purpose**

Good360 exists to reduce need and waste in our communities.



### **Our Mission**

To ensure the excess goods and services businesses produce every year flow to people in need rather than going to waste and stressing people, communities and the planet.



### **Our Vision**

Connect \$1 billion of brand new surplus goods to people in need by 2025

Good360 Annual Report 2023

Good360 Annual Report 2023

## Helping people and our planet



### UN SDGs

The Sustainable Development Goals (SDGs) are the blueprint to achieve a better and more sustainable future for all. Good360 works towards creating real change and achieving these goals through our work as a connector. Good360 focuses on the following six goals to create impact within Australia.

1 NO POVERTY



Distribute \$1 billion of goods to Australians who need them most by 2025.

Achievement to date: \$411 million worth of goods donated by businesses to date.

### QUALITY Education 4



Provide support to Australian schools with an ICSEA ranking below 1,000.

Achievement to date: Good360 is currently supporting 1059 schools and colleges in lower socioeconomic areas.

## 12 RESPONSIBLE CONSUMPTION AND PRODUCTION





Achievement to date: Good360 has partnered with over 500 businesses so far to connect surplus

Work to re-direct surplus and end-of-season stock to Australians in need and improve logistics to reduce carbon emissions.

Achievement to date: Good360 works with donors to connect goods locally and is currently developing new technology to expand on this program.



Match \$1 billion of brand-new goods to create equality and opportunities.

Achievement to date: \$385 million worth of goods distributed to people in need.

**17** PARTNERSHIPS FOR THE GOALS



Collaborate not replicate. Work with notfor-profits and schools to amplify the impact of all parties.

#### Achievement to date:

A network of 3964 Good360 members, not-for-profits and disadvantaged schools supported nationwide.

### CUMULATIVE IMPACT TO December 2023

Good360 connects product to Australian communities in need.



Good360 Annual Report 2023



0.9%	Cleaning	supplies
------	----------	----------

- 0.8% Sporting Equipment
- 0.4% Infant supplies
- 0.3% Electronics & Whitegoods

Good360 Impact as at December 2023

## HIGHLIGHTS



HP generously donates devices to Good360 to bridge the digital divide.

January



We participated in the Salesforce World Tour in Sydney as part of Team Earth!





The Good360 team got together to celebrate our 8th Birthday at our Town Hall.

May

July

Good360 hosted the Hon. Amanda Rishworth MP and the Hon. Chris Bowen MP.





The team at LJ Hooker Group joined Good360 at our RDC to celebrate LJ Hooker Foundation Day.

September



### **February**

Greg Page AM, Founder of Heart of the Nation, Stuart Jamieson, COO of Wenty Leagues, and Dr Hugh McDermott MP visited the RDC to celebrate the funding of two new AEDs.

April Storage King customers raised \$23,317 for Good360!





June

We launched the Good360 Inner Circle, a solution for businesses on their sustainability journey.

### August

BIG W Managing Director Daniel Hake visits the Good360 RDC.





### **October**

Launched our first EveryOne Day, where every one dollar donated connects \$20 worth of goods to a person in need.

### **November**

Good360 is recognised in multiple awards and wins the B2B Impact category in the TMRRW Awards.



### December

Connected our charity and school members with BIG W stores nationwide for the annual BIG W Giving Tree, spreading Christmas cheer.



## COST OF LIVING **CRISIS**

Throughout 2023, Australians were caught in the throes of a cost of living crisis. During these difficulties, families who previously had not faced hardship were reaching out for assistance.

The demands on Good360 charity and school members increased substantially, placing additional strain on their resources as they grappled with both heightened demand and reduced budgets and staffing.

Numerous natural disasters, the lingering effects of the COVID-19 pandemic and overseas turmoil resulted in the sky rocketing prices of essential goods. Daily living became a struggle for many Australians, who found it increasingly difficult to afford groceries, fuel, rent, mortgages, and clothing. This financial strain resulted in more families joining the working poor, creating challenges that extended beyond financial strains and now affected mental and social well-being. Australians simply became exhausted from this "permacrisis".

In the face of these hardships, more families turned to charities for assistance, many of whom have not had to request assistance previously. This sudden influx brought about a strain on many of our member charities and disadvantaged schools, who suddenly had to provide for more community members than ever before. Furthermore, previously generous donors these charities relied on could no longer support in their full capacity. The charity sector found itself grappling with being underfunded, understaffed, overworked and exhausted. Due to these increasing pressures on the charity sector, Good360 Australia stepped up its efforts to assist not only the increasing number of Australians facing disadvantage but also our charity members who were struggling to source brand-new essential items for their communities.

Despite not receiving any significant government funding and feeling the weight of increased pressures similar to our charity network, Good360 managed to provide 1482 members with \$88 million worth of brand-new items including clothing, homewares and technology.

This support aimed to alleviate the financial stresses faced by community members who could no longer afford these everyday essentials.

The challenges of 2023 proved that Good360 Australia can support the charitable sector when the need is the highest, and is the trusted approach for helping not only our members but businesses, communities and individuals by ensuring the right goods get to the right people at the right time.

To further amplify our impact and extend our reach to more communities, increased government funding is crucial. With additional support, we can redirect the reported \$2.5 billion worth of goods from going to waste into the hands of Australians in need.

If you can assist Good360 Australia with funding and philanthropy, please email susan@good360.org.au

"We've seen a dramatic rise in mob that are working poor. Workers can't afford petrol, registration, and childcare – we are seeing people quit because they can't afford to get to work. Especially in our sector as wages are so low.

Working people need food assistance, petrol vouchers, and medication subsidies. People can't afford to fix white goods or replace kids' uniforms so they are keeping kids home from school (shame job) – then the kids are at risk of being reported. Everyone is suffering shame, stress and burnout." CEO, Regional Service Provider, Aboriginal Community Controlled Organisation (Via NCOSS)





To say our young man was ecstatic would be a massive understatement!

Jourdan's first reaction was gobsmacked, the second, that we were joking and the third, completely lost for words.

Fresh on program after a day working at McDonalds, it wasn't quite how he expected his day to pan out.

Given his leadership, mentoring and volunteer support over 3yrs now at Y Space Central Coast, it was a real privilege to give him Good360's beyond generous donation. Asked what difference having this laptop would make, he responded 'everything! For TAFE training' ... every week he'd felt selfconscious not having a computer in class. 'For work. Getting my licence. And for really focusing on my photography' (Jourdan has had to use his mobile phone for years now developing his craft).

'Thank you. Thanks so much.'

I can only second that a million times over. Thanks so much Good360!

The Y NSW

## THE DIGITAL **DIVIDE**

Currently, 1 in 4 Australians experience digital exclusion, lacking basic literacy and tools to participate in an increasingly digital society. This leaves millions without essential online services such as telehealth, job opportunities and the ability to stay connected to loved ones. Education and digital access is also critical for students' development. In today's world, digital inclusion is not a luxury, it is a necessity.

Research proves the critical role of data and device access in fostering digital inclusion. Interventions at the individual level can have a profound impact on entire households, and lowincome households need plans that provide quality and reliable connectivity at reasonable price points. That is why in 2023, Good360 ran several programs and initiatives to connect vulnerable Australians from all walks of life with brand-new devices and data.

Good360 is on a mission to turn laptops into tools of transformation. We are working to reclaim, refurbish and re-home 3 to 5-year-old laptops, phones and tablets, and connect them to the people who need them most at no cost.

But it isn't just devices that many Australians don't have, it is also access to the internet and training. Good360 understands that a device is not all that is required to transform the lives of vulnerable people. We are including access to data and digital training where it is needed.

Good360 has partnered with Optus and its Donate Your Data® program. Optus customers with an eligible mobile plan donate their data and provide muchneeded internet access to young people, families and other Australians doing it tough. This allows them to pursue education, job opportunities and other essential services.

Good360 is also grateful for our incredible funders, including Commonwealth Bank, Smartgroup and Collier Charitable Fund, who have graciously funded digital essentials for Australians in need. This year, we distributed thousands of items across Australia, including mobile phones, SIM cards, laptops, tablets and other digital accessories to ensure vulnerable Australians stay connected. The items reach many communities including students and families, plus individuals who have experienced crisis situations needing a contact method to reach case workers and supporters.

One recipient's story was told by Micah Projects: "I have never been able to call anyone without worrying about how much money I was spending on credit for my phone. I stopped cutting conversations off, I don't need to make excuses because I can't afford to call my kids anymore. This has completely changed things for me and my family, thank you so much". Throughout the year Micah Projects have also been able to provide digital connection to people living with disability, First Nations individuals, people who are isolated from loved ones and other community members in vulnerable situations.

For over eight years, Good360 has helped companies quickly and effectively donate almost every type of new product, including devices and accessories. We work with industry experts and leading electronics refurbishment partners to address technology donation needs and to meet the needs of digitally excluded Australians. If you are a business that wants to make a difference and keep vulnerable communities connected, you can donate devices or funds at good360.org.au/digital-divide.





## GOOD360 INNER CIRCLE LAUNCH

Good360 launched our pledge and recognition program for businesses committed to sustainability goals such as zero waste and social impact as a way of doing business.

Since 2015, Good360 Australia has been dedicated to product stewardship and championing our partners on their sustainability journeys. In 2022, our collaboration with Deloitte Access Economics outlined a significant opportunity and fortified our mission with a staggering finding: \$2.5 billion worth of unsold household goods go to waste every year. This fact served as a powerful testament to the urgency and importance of our work.

Driven by our commitment to fostering a circular economy solution, Good360 launched the Good360 Inner Circle-a pledge and recognition program for businesses committed to sustainability goals such as zero waste and social impact as a way of doing business. Developed in collaboration with our valued industry and retail partners, including the Australian Retailers Association (ARA), the Good360 Inner Circle exists to assist businesses in showcasing their efforts to reduce need and waste in Australian communities, while also expediting the shift towards a circular economy.

In June 2023, Alison Covington AM, Founder & Managing Director of Good360 Australia, officially launched the Good360 Inner Circle to the media. Alison was joined by Paul Zahra, CEO of the Australian Retailers Association, and Kate Langford, General Manager Stores & Store Support at BIG W.

The program launched with twelve founding partners including retail superpowers BIG W, Best & Less, Winning Group, Linen House, Gildan and Koh. At the time of the launch, communities were grappling with a cost of living crisis, prompting a necessary call for government support for the program. This appeal extends beyond zero waste goals; it emphasises the program's potential to alleviate cost of living pressures while optimising the existing \$400 million annual charity funding for a more profound and enduring social and environmental impact.

Currently, charities allocate their funding to purchase goods at the same prices as other consumers. With government funding, Good360 Australia aims to broaden its reach, enabling charities to acquire brand-new items at only a nominal shipping and handling fee. This not only empowers charities to concentrate on developing outreach programs and services, ultimately enhancing their ability to make a positive impact on their communities, but also reduces the amount of brand-new goods wasted across Australia.

Our partners then in-turn receive regular reporting and impact stories from their contributions, the ability to create social good through the donation of excess stock and public recognition of their sustainability and community impact contributions. Good360 expresses our sincere gratitude to our founding partners and the Australian Retailers Association for collaborating with us on this initiative. Our collective efforts are already being felt in communities across Australia, fostering a circular economy that benefits us all.

Businesses ready to make a difference can enquire about the Good360 Inner Circle by emailing corporatepartnerships@good360.org.au

#### Good360 Inner Circle partners commit to working with Good360 in four ways over a three-year period:



Donate goods or in-kind support as **BAU** 



**Donate cash and** amplify your impact. Each \$1 donated has a \$20 impact

JOIN OUR INNER CIRC

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# Make a ple to help p

Goodge

O Inner Circle is a progra s that demonstrate sh t towards zero was s a way of doing b





Volunteering staff and expertise



Share your impact with your customers, employees and stakeholders

### **GOOD360 INNER CIRCLE FOUNDING PARTNERS**



"Good360 Inner Circle program recognises businesses with a strong commitment towards zero waste of usable goods with social impact as a way of doing business. Inner Circle partners work with us in four ways over the long-term including product donations, fundraising, volunteering, and advocacy to help amplify the collective movement. Together, we are working towards a world without waste while transforming the lives of people in need across Australia - so everyone benefits."

> **Hayley Moffiet** Head of Sustainability Good360 Australia



## EOFY CAMPAIGN

In the face of mounting challenges posed by the rising cost of living crisis and increased demands for assistance throughout Australia, Good360 Australia took measures to relieve the financial burdens on our charity and disadvantaged school members.

As we approached the end of the financial year, a period when temperatures were dropping and the working poor struggled to afford basic necessities, the charity sector found itself grappling with a shortage of resources to meet surging demand.

Demand had more than doubled and funding was not being made available for this crisis - it was the silent crisis that was not visible. during other natural disasters when the country was burning or flooded, funding was made available to respond to the needs of affected communities. During this silent crisis when more people were vulnerable, including the new working poor, charities were asked to do more with less - it was and continues to be an impossible ask.

In response, Good360 Australia initiated a campaign to reduce shipping and handling costs for our members so they could stretch their budgets further, acquiring more essential items and maximising their impact without worrying about budget constraints.

Thanks to our amazing transport partners, we could also provide free pallet shipping to hundreds

of members located in remote areas. This act of generosity from our partners relieved the cost of freight for many who had previously paid high amounts for delivery. Shipping out brand-new essential items in pallets also meant our members could create even more impact for less cost.

Throughout this period, we collectively made over \$16 million of impact, bringing our total impact for the FY22/23 financial year to nearly \$99 million. One million items were connected, and over 400 members made use of this worthwhile opportunity. With the immense kindness and generosity of Good360 members and donors, we have illuminated the profound impact that can be achieved when shipping and handling costs are alleviated through dedicated funding.

When the kindness of many comes together, we can create an impact that is felt for years to come.

If you are interested in funding Good360's work to connect brand-new goods with vulnerable Australians, please contact Susan, Head of Government and Philanthropy at susan@good360.org.au



### INTRODUCING OUR ANNUAL FUNDRAISER

In 2023, Good360 Australia launched our inaugural EveryOne Day, our newest fundraising event where every one dollar counts to help people and our planet. The generosity extended by retailers, workplaces, schools and community groups played an instrumental role in raising funds dedicated to reducing need and waste in Australian communities.

For our first EveryOne Day, Good360 encouraged everyone to shine for people and our planet, reflective of the shiny Australian one dollar coin. This joyful and glowing concept was ideated by our friends at the JOY Agency, who undertook the Good360 Australia rebranding in 2022. Participants had the opportunity to get involved in three different ways: shopping at participating stores, fundraising in the community or workplace, or making direct donations to the EveryOne Day campaign.

This year, we were grateful to have the support of BIG W, Harvey Norman, and the LJ Hooker Foundation, who joined us as our major partners for our inaugural EveryOne Day. Together, they enthusiastically rallied their customers and team members to get involved in the fundraising activities. Numerous participating retailers also donated a portion of sales to Good360 over the fundraising period. McPherson's brands including Swisspers, Dr Lewinn's and Manicare donated a dollar for each sale on October 12. Meanwhile, Koh donated 10% of sales of their 4L Universal Cleaner over the weekend following EveryOne Day. Throughout the campaign period, Good360 was fortunate to receive pro bono media support from News Corp, Australian Community Media, oOh!Media, Ch7, Ch9 and Ch10, Foxtel, Southern Cross Austereo and ARN.

The culmination of these collective efforts resulted in an incredible achievement of over \$560,000 raised to help people and our planet. This equals over \$11 million worth of brand-new goods that can be connected to our network of nearly 4,000 charity and disadvantaged school members. Good360 Australia is filled with pride at the results of our first EveryOne Day campaign, and we extend our heartfelt thanks and appreciation to all who contributed.

If your business is interested in getting involved in EveryOne Day 2024, you can register your interest at <u>everyoneday.org.au</u>. Thank you to our major partners Harvey Norman, BIG W and LJ Hooker Foundation for supporting Good360 this EveryOne Day. This year's results could not have been done without your support and generosity, and we thank you for shining for people and our planet with us.



Harvey

Norman

LJ Hooker

Foundation

As one of our major partners, BIG W generously supported Good360's EveryOne Day campaign through fundraising support in-store. From September 25th to October 14th, BIG W customers had the opportunity to support local Good360 members during EveryOne Day with round-up donations at checkout that would be matched by BIG W. Throughout the campaign period, customers generously donated at local stores which BIG W matched, going the extra mile to uplift Good360's efforts.

Good360 was grateful to have Harvey Norman on board as a major partner for our inaugural EveryOne Day fundraising campaign. Harvey Norman has been a constant supporter of Good360 in recent years, notably providing furniture for rehoused communities and families affected by natural disasters. During EveryOne Day, Harvey Norman graciously tagged Good360 on all of their media - a gesture that amplified our message nationwide. Harvey Norman also welcomed customers and staff to fundraise in-store, contributing to helping people and our planet.

partnersh was also v benefician 20th, LJ H first LJ Ho CEO Chris volunteer

This EveryOne Day, Good360 was grateful to forge an incredible partnership with the LJ Hooker Foundation as a major partner. Good360 was also welcomed as the LJ Hooker Foundation's newest charity beneficiary for the 2023/24 period. This was presented on September 20th, LJ Hooker Foundation Day, commemorating the opening of the first LJ Hooker office. On the day, Good360 welcomed LJ Hooker Group CEO Christine Mikhael and the LJ Hooker Group team for a fun day of volunteering to learn more about our work.

\$1 raised hel

360 deliver \$ f new good in need.

**BIG W talks EveryOne Day** 

ay.org.au

It how

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### KEEPING Communities Covid-19 Safe

Working together Good360 Australia and the NSW Government has connected over 5 million RATs to vulnerable people in NSW in 2023





In the face of mounting challenges posed by the rising cost of living crisis and increased demands for assistance throughout Australia, Good360 took measures to relieve the financial burdens on our charity and disadvantaged school members.

Amidst the second COVID-19 outbreak and subsequent lockdown in 2021, vulnerable communities grappling with illness and restrictions were in desperate need of increased support from charity organisations and the government. Essential workers, including employees in the charity sector, healthcare, aged care and government needed to present a negative Rapid Antigen Test (RAT) in order to work and provide support to communities requiring assistance.

Additionally, the accessibility of RATs became a significant hurdle as retailers sold them at exorbitant prices, disproportionately affecting low-income individuals. Throughout the pandemic, Good360 Australia proved effective in efficiently connecting hygiene and PPE items to communities experiencing outbreaks.

In April 2022, when the NSW Government announced they would provide millions of free Rapid Antigen Tests (RATs) to vulnerable cohorts, including people with disability, children and young people in out-of-home care, vulnerable multicultural communities and Aboriginal communities to support early identification and treatment for COVID-19 the Department of Communities and Justice contracted Good360 Australia as a trusted delivery partner to address the crucial need for widespread distribution of RATs in NSW.

The free tests were available to eligible concession card holders through more than 210 neighbourhood and community centres across NSW.

The program was so successful it was then rolled out to a wider cohort available at Service NSW Centres to help protect even more NSW residents meaning there were no eligibility requirements to access free RAT's. Good360 was responsible for distributing to even more centres.

Working together Good360 Australia and the NSW Government has connected over **5 million RATs** to vulnerable people in NSW in 2023. Good360 is grateful to the Department of Communities and Justice for trusting us with this worthwhile project. As we step into 2024, we look forward to partnering with governments across Australia in supporting vulnerable communities during times of need.

### DISASTER RECOVERY: THE AFTERMATH

In the aftermath of numerous natural disasters wreaking havoc on the lives of Australians, Good360 Australia remains unwavering in our commitment to providing hope and dignity to impacted communities well beyond the immediate response phase.

At Good360, we recognise that rebuilding after disasters is a prolonged journey as survivors' focus shifts to rebuilding their homes, businesses and lives. Since January 2020, we are proud to have connected over 18 million items to disaster-affected communities, including over 1.6 million furniture items for displaced families in need of essentials to replace most or all of their household goods.

In January 2023, we recognised the kind gesture of Joe Masuzzo, who hosted a Christmas party in December 2022 to fundraise for disaster recovery efforts in Eugowra, which had been hit by flash flooding that impacted over 700 residents just the month before. Joe successfully raised \$6,800 for Good360 members aiding Eugowra; this translates to \$136,000 worth of brand-new disaster recovery items that can be distributed to flo from been to Eu Joe f storie unde We th donc as a t supp strick and s to co com



to flood-affected families. Pamela Hudson from West Pennant Hills Rotary Club, who had been on the ground providing material support to Eugowra's residents, personally thanked Joe for his efforts and shared touching stories of individuals affected by the floods, underlining the need for his gracious support.

We thank all of our supporters, partners and donors who have recognised Good360 as a trusted partner in disaster recovery, supporting our mission in rebuilding disasterstricken communities with funding, goods and services. As we look to 2024, we hope to continue providing support to rebuilding communities whilst also staying prepared for disasters to come.

> Watch Joe Masuzzo talk about raising \$6,800 to help people affected by the Eugowra flash floods resulting in Good360 being able to distribute \$136,000 worth of new goods to flood-affected families.

Pamela Hudson of the West Pennant Hills Rotary Club touches on how they will use goods to focus on 3 projects in the area.

## **NEW SOUTH WALES**





NSW charities & schools supported

## Connecting more goods with our members for less

At Good360 Australia, our commitment to addressing the cost of living crisis and resource challenges in the charitable sector led us to explore innovative ways to provide our charity and school members with greater access to goods at reduced costs.

In March 2023, Good360 was welcomed to showcase our work and programs at Salesforce World Tour Sydney, a gathering of Salesforce customers across various industries known as "Trailblazers". At the event, Good360 organised an engaging activation where attendees participated in a packing experience, setting up an assembly line to create Family Care Packs from an assortment of products, including toothbrushes, toddler cups, toys and hygiene products. We also had the enthusiastic support of 26 Salesforce volunteers who rallied attendees and contributed to the packing. A whopping total of 2000 packs were created on the day, with hundreds of attendees coming by to undertake a small action and volunteer their time for a larger impact.

The Family Care Packs, comprising a sample of products from our

catalogue, were subsequently offered to new members yet to make their first order, known as our Foundation members. With the number of new members registering in 2023 seeking brand-new essential goods for their communities, we found this Salesforce event to be a perfect opportunity to enhance the catalogue experience for Foundation members so they could source a variety of items for their communities.

Nearly a hundred Foundation members took up this offer, receiving over 200 packs filled with essentials. One member, Churchill Neighbourhood Centre distributed them to families doing it tough in their community. They told a special story of one recipient family and their gratitude after receiving one of the packs: "The mother was overjoyed to receive these items, which were not within her budget and would have been challenging to obtain. This donation provided tangible items for the mother and her children and brought a sense of relief and positivity to their lives. It allowed the mother to focus on other expenses and necessities, knowing her children's needs were being met."

The overwhelmingly positive reception of the Family Care Packs by our Foundation members has not only reinforced their continued membership with Good360, but has also inspired us to expand our mixed product offerings. The success is a testament to the collaborative efforts of Salesforce World Tour attendees, Salesforce volunteers and product donors including Grin Natural, Reckitt Benckiser (Dettol) and Philips Avent. Good360 looks forward to even more opportunities in 2024 for community activations to amplify our support to our members both new and old.



"The Family Care Packs from Good360 have been given out to families experiencing homelessness. The items inside the pack have been significantly impactful in providing dignity, and breaking down some of the barriers this family has experienced due to homelessness. The items included in the pack are items that are not readily available to them due to financial strain, however, are essential care items. Without the care package, this family would be unable to access these items. Thanks to Good360 and the Family Care Packs, families experiencing homelessness can access essential care items with dignity."

> Port Stephens Family and Neighbourhood Services Inc Good360 Charity Network Member

"The donation of safety glasses and stylish hair accessories has made a dual impact on teenagers participating in Borderline Australia's youth camps. The safety glasses have played a crucial role in ensuring the well-being of these young individuals during various activities, creating a safe environment for exploration and fun. Simultaneously, the inclusion of fashionable hair accessories has allowed them to express their individuality and boost their selfconfidence. This thoughtful donation not only promotes physical safety but also enhances the overall camp experience, encouraging a sense of personal style and self-expression among the teenagers. It's a perfect blend of safety and style, making a meaningful contribution to their holistic well-being during our youth camps.

Thank you Good360, Specsavers and Vimwood!"

Borderline Australia Good360 Charity Network Member





## Good360 reaches communities with pro-bono media support

This year, one of our goals at Good360 Australia was to build recognition and brand awareness across Australia. As a charity experiencing constant growth, becoming known in the Australian market remains a big priority so we can reach charities and disadvantaged schools in every corner of the country.

Good360 aspires to be recognised as a solution for charities to access brand-new products for only a fraction of the cost, while also being acknowledged by businesses aiming to meet their CSR goals and redirect unsold stock from waste.

The valued support of JOY Agency in 2022 laid the groundwork for rebuilding our brand and creating new visuals for advertisements and digital media. We commenced advertising with oOh!media's probono support on various digital screens across New South Wales and Victoria in early 2023, sharing our new message to call Australians to action: "Help people. Help planet." It became especially important for us to begin advertising within the Australian market earlier in the year so brand recognition could build up before our inaugural EveryOne Day fundraising campaign.

Good360 Annual Report 2023



- In 2023, Good360 members in Queensland created the fourth-highest impact out of all states. To further our presence along the eastern seaboard, Good360 sought the collaboration of Paradise Outdoor Advertising and Bishopp Media to get our message out in regional Queensland. With their support, our message was spread on twenty-one roadside billboards, seen by over 98,000 cars per day.
- A heartfelt thank you is extended to Paradise Outdoor Advertising for their instrumental role in promoting Good360 in the Queensland market. As we stride toward our goal of supporting ten million Australians in need by 2025, the generosity and support of partners like POA make a world of difference. We are truly grateful for the profound impact they have contributed to our mission, illustrating the power of collaboration in creating positive change.

## VICTORIA







### New partnerships bring joy to communities

Good360's dedicated Growth and Partnerships team has been hard at work during 2023 cultivating new partnerships and nurturing existing ones to expand our Circle of Good. This collective effort by the team aims to source new products and opportunities for our valued charity and disadvantaged school members, enriching the lives of their communities.

Our achievements this year have been amplified by the warm welcome of new product donors joining our network. This expansion has allowed us to broaden our product offering beyond everyday essentials like clothing, home items, and toys. Offering these extra special items to our members has proven to be an incredible way for them to access goods they may never have been offered before. At Good360, when we receive items for distribution, we make it a priority to ensure they reach the recipients who can gain the most joy and benefit.

The arrival of the Davie Group as a partner just in time for winter was truly heartwarming. The impact of their donation of Oodies was told by one member, ac.care Mt. Gambier, "The frontline workers at ac.care's homelessness services are thrilled to be able to deliver these sought-after items to people struggling through the cold winter to provide some comfort, especially for people on tight incomes reluctant to turn on the heating or unable to buy quality winter warmers." The generosity of the Davie Group extends not only to immediate relief but also to creating special moments, like Christmas gifts for vulnerable families.

Equally heartening was the addition of IKEA Australia to our donor network, providing brand-new furniture sets to transform houses into homes for vulnerable families. The significance of such contributions cannot be overstated, especially in households where larger furniture items are often unaffordable or deprioritised due to financial constraints. The Temple Society expressed their gratitude, stating, "When we received our order from IKEA Australia we were over the moon that we could offer our clients something different and something fun to build. Thanks, IKEA Australia and Good360! You have given storage solutions to our clients and made their homes more homely!" These sentiments reflect the immeasurable impact of thoughtful donations on the lives of people in need.

Good360 is profoundly grateful for the partners that have joined us in 2023, making a tangible difference in the lives of communities in need. If your business is interested in improving the lives of vulnerable Australians with brand-new and unsold items, please reach out at corporatepartnerships@ good360.org.au. Your support has the power to create transformative moments and bring comfort to Australians facing difficult circumstances. "Gethsemane is an organisation that serves the community 365 days of the year. It brings us immense joy to put smiles on the faces of people who are facing tough times. We usually supply community members with showers, laundry services, clothes, and a food hamper, but it's always more awesome when we're able to provide them with extra goodies. For that, we offer our heartfelt thanks and appreciation to Good360 and IKEA.

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These are terrific gifts for families, in particular, new migrants and families starting over. Not only are they expensive gifts but they're of such terrific quality. One family said, "Wow, we didn't think gifts like this existed in these challenging times. Our family really appreciates your kindness." Thanks IKEA and Good360 for being so incredibly amazing!"

Gethsemane Church Incorporated Good360 Charity Network Member



The children were excited beyond measure as we handed out these gifted items to struggling families; parents were just amazed that a company as well-known as Nike had such a fantastic partnership with Good360. The main thing is that together we do our part in alleviating financial hardship for families.

With over 250 pairs of sandals, we have certainly made a difference, and the timing could not be better right before Christmas

Thanks NIKE and Good360."

alvation Army Riverland Good360 Charity Network Member

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### Good360 makes learning fun in South Australian schools

At Good360, our commitment to providing meaningful support is at the forefront of everything we do. One school member in South Australia, John Hartley School, suffered a fire on Easter Sunday that claimed eight classrooms. When their staff reached out for assistance, our Partnership Manager for South Australia, Kate, seized the opportunity with unwavering compassion.

In response to this heartbreaking situation, Kate actively sourced brand-new donations from BIC, CBA, LEGO and Booktopia to replenish items lost in the fire. Through her efforts, students at John Hartley School received a thoughtful assortment of new LEGO sets, stationery, puzzles, games, books and more totaling over \$30,000 in value. The impact of these contributions goes beyond material possessions; it is a symbol of solidarity, care, and a foundation for a brighter future.

In 2023, Good360 facilitated more than \$2.6 million worth of brand-new goods to 89 South Australian

"Good360 is very lucky to work with so many generous businesses. With the support of our product donors, we can connect the goods required by communities in need as soon as they request support."

Kate Stock, Good360

Good360 Annual Report 2023

school members. While requests for items like LEGO and toys are common, the rising cost of living crisis sees an increasing number of school members providing material aid for families doing it tough. Increased requests are being received for new clothing, footwear and household goods.

If you are a business that can support Good360 charity and disadvantaged school members in South Australia, please get in touch with Kate at katestock@good360.org.au.



## **WESTERN AUSTRALIA**



### 97,916 Items

connected



WA charities & schools supported

### Good360 provides outreach to Indigenous communities

At Good360 we are grateful to have several charity members dedicated to enhancing the wellbeing and educational outcomes of Aboriginal and Torres Strait Islander peoples across Australia.

One such member is Moorditjabiny Housing Aboriginal Corporation (MHAC), a newly established, community-controlled organisation with a focus on addressing homelessness and housing security challenges faced by Aboriginal peoples in Western Australia. MHAC recognises the need to incorporate Aboriginal lore and culture at the forefront to design, support and deliver services. Through this, their vision is to achieve Aboriginal self-determination to ensure their community can come together in support of each other to heal and grow. MHAC's first order from Good360 was mattresses kindly donated by the Winning Group. Sarah Tutolo, CEO of MHAC, said of the donation,

"Being able to provide bedding for children that were sleeping on the lounge was a very heartwarming moment...it's hard to put in words the gratitude of our clients."

In 2023, Good360 was also proud to partner with BIG W during the Fitzroy Crossing Floods to donate \$20,000 worth of vouchers to two members: the Foundation for Indigenous Sustainable Health (FISH)

and Marninwarntikura Women's Resource Centre. FISH strive to address the severe housing crisis in First Nations communities throughout Australia while Marninwarntikura Women's Resource Centre provide support to Indigenous women and families in the Fitzroy Valley. This incredible generosity provided much-needed relief to First Nations community members in the recovery phase, aiding in the costs of acquiring brand-new homewares, clothing and more.

These heartwarming stories exemplify the positive impact that can be achieved through collaborative efforts and generous donations. At Good360, we are profoundly grateful for the opportunity to facilitate such impactful connections with donors and charity members to uplift Aboriginal and Torres Strait Islander peoples. As we reflect on the meaningful contributions made in 2023, we look forward to fostering even more positive change in the coming years, hand in hand with our incredible Circle of Good partners.



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Moorditjabiny Housing Aboriginal Corporation works with our most vulnerable Aboriginal families. Thanks to Good360 and Winning Group we recently received a small number of brand-new mattresses in a range of sizes.

For two of our recipient families, these mattresses meant so much. One of our Elders who is the carer for her 4 grandchildren (sleeping on the lounge and floor) couldn't believe her eyes when we provided each of her grandchildren with a brand-new mattress, and when we upgraded her very old double to a new king-size the tears of joy could not be held back, she was speechless.

Another recipient was one of our mothers who has recently recovered from a violent DV situation and just received her two gorgeous toddlers back into her care. Moorditjabiny had the honour of setting up the kids' room with new mattresses. "The giggles and laughing from the children as we unboxed the bedding in their room was so heartwarming," one of our staff said. The mother said, "Thank you so much, are you sure I can keep these? They are so nice and soft."

**Noorditjabiny Housing Aboriginal Corporation** Good360 Charity Network Member

MONDER DREAM

UNI

"We are grateful for the generosity of Good360 and its kind donors who have made it possible for us to provide maternity and postpartum essentials to women in need. Our team works hard to prepare, pack, and distribute our special postpartum kits. These packs include manual breast pumps, breast pads, and maternity t-shirts, essential for new mothers beginning their journey into motherhood.

We recognize that many young women lack the financial means to purchase these items themselves. By providing them with a solid start and easing their financial burden, we aim to give strength and support to these women on their journeys.

Once again, we extend our sincere thanks to Good360 and its generous donors who have made this possible. Your contributions continue to make a positive impact on our community, and we are grateful for your support."

omen's Welfare A Good360 Charity Network Member

## **AUSTRALIAN CAPITAL TERRITORY**



### **Brand-new postpartum essentials** provide relief to new Mums

At the heart of Good360's mission lies an understanding of the profound impact that uplifting communities can have on vulnerable Australians.

Our commitment extends far and wide, aiming to reach struggling individuals across Australia through our extensive network of nearly 4,000 charity and school members. One crucial group is new mothers who find themselves without the means to purchase essential items not only for their newborns but also for themselves and their families.

On our journey to spread warmth and support to new mothers in 2023, we have been fortunate to have product donors such as Philips as part of our donor network. Philips has played a pivotal role in making post-partum journeys a bit more manageable for vulnerable new mothers in 2023.

Good360 Annual Report 2023



- Their generous contributions of bottles, soothers and baby food blenders have provided incredible aid to compassionate charity members caring for their local mums.
- Good360 is incredibly grateful to Philips and our other product donors bringing hope and dignity to families in need, creating a resonating wave of compassion that will last for years to come.

## **NORTHERN TERRITORY**





Items connected



NT charities & schools supported

### **LEGO enhances learning in rural schools**

At Good360 we aim to extend our school network in rural areas so students across all socio-economic areas can have access to learning tools and items to improve their wellbeing.

This year, our Partnership Manager for South Australia Kate reached beyond her network in South Australia to meet with the Australian Government Primary Principals Association (AGPPA), telling Good360's story and how we can assist Australian primary schools. Following this, schools in the Northern Territory caught wind of Good360's work and promptly signed up for free memberships to begin sourcing brand-new items for their school communities.

LEGO has proven to be a powerful learning tool and a treasured item amongst our school members, and has become a new favourite amongst our newest Northern Territory school members. Research has correctly claimed LEGO as a beneficial learning tool that enhances developmental and communication skills, including learning the importance of sharing and turn-taking, plus problem-solving in a controlled and relaxed environment. Good360 school members have told countless stories of LEGO lunchtime activities, LEGO improving school attendance rates and LEGO used as a therapeutic tool for students with learning disabilities. The simple act of engaging with LEGO has become a catalyst for positive change, creating a dynamic space where students can be both creative and imaginative.

This incredible impact goes beyond a colourful brick – it is a testament to the power of collaboration and care in transforming accessible education. "On behalf of our school, we wanted to express our deepest gratitude for the generous LEGO donation. Your contribution has had a profound impact on students and their learning.

Since the LEGO's arrival, students have eagerly explored the kits and have been engrossed in both building and playing.

What's remarkable is the multifaceted learning it's facilitated. As students work on assembling the kits, they're developing vital skills including persistence, patience, problem-solving, and teamwork. These skills aren't only valuable within the context of play, but are also readily transferable to their everyday lives, enhancing overall personal growth and development.



We've found that LEGO has served as an excellent tool for reinforcing positive behaviour and academic achievements. The promise of LEGO time has motivated students to consistently engage in their learning, and they've harnessed the power of play to enhance cognitive abilities.

Your generosity has significantly enriched the learning experiences of students, and we can't thank you enough for your kindness and support. The impact of your donation extends far beyond the colourful bricks and imaginative creations; it reaches the hearts and minds of the children who are discovering the joy of learning through play."

Good360 Charity Network Member

### TASMANIA





### New delivery partners help Good360 reach more communities

In 2023, Good360 celebrated the addition of several delivery partners to our ever-expanding freight network. On our journey to connect \$1 billion worth of goods to Australians in need, the significance of forming delivery connections to every corner of the country cannot be overstated. New partnerships allow us to send pallets of essential goods further, with many members now benefiting by paying a fraction of the once-exorbitant freight costs.

Among our delivery partners, DHL has been a highlyvalued collaborator for over five years, consistently demonstrating a commitment to Good360's mission. Their involvement in delivering much-needed items to our members sparked a domino effect, leading to the enlistment of Northline, Cochrane's, TasFreight and Aurizon to our delivery network. With these robust additions to our freight reach, many Good360 members have been able to access essential items they have not had access to previously. Good360 is grateful to DHL for their continued support, and our new delivery partners for increasing our impact across Australia.

"Thank you for the amazing generosity of Good360 and BIG W! Our community centre in rural Tasmania held a gifting day to distribute new clothes to people who rarely have that opportunity. Seeing people's eyes light up, both young and old, was amazing. One single mum said "Thank you so much. I haven't had a new piece of clothing for such a long time. I feel human again." Simple things like this can impact people in a large way, making people feel valued and lifting their spirits. Thank you again!"

Acts Community Care Network Good360 Charity Network Member



Despite the significant impact made with our new delivery partners in 2023, many more areas remain left to reach. While countless charities and disadvantaged schools have benefited from our expanded delivery reach, there are still many more communities missing out on these services. Good360's journey to ensure no vulnerable individual is left behind is an ongoing one, and we are dedicated to continuously expanding our network year on year.

If you can assist in funding or supplying freight to help us move brand-new essential goods to remote communities in need, please reach out to us at <u>contact@good360.org.au</u>.

## **FREIGHT MAP**

**Areas currently** supported by our partner freight network

#### Proudly support by:





*<u>CENTURION</u>* 





NORTHLINE

pacificnational

Among our delivery partners, DHL has been a highly-valued collaborator for over five years, consistently demonstrating a commitment to Good360's mission. Their involvement in delivering much-needed items to our members sparked a domino effect, leading to the enlistment of Northline, Cochrane's, TasFreight and Aurizon to our delivery network. With these robust additions to our freight reach, many Good360 members have been able to access essential items they have not had access to previously.

Despite this, many communities are still left unreached. If you can help us deliver brand-new essential items to more vulnerable communities across Australia through funding or freight, please reach out to contact@good360.org.au

Good360 Australia Ltd statement of financial position as at 30 June 2023

#### Assets

#### **Current assets**

Cash and cash equivalents Trade and other receivable Other assets Total current assets

#### Non-current assets

Property, plant and equipn Right-of-use assets Intangibles Total non-current assets Total assets

#### Liabilities

#### **Current liabilities**

Trade and other payables Lease liabilities Employee benefits Make good provision Deferred income - contract Total current liabilities

#### Non-current liabilities

Lease liabilities Employee benefits Make good provision Total non-current liabilities

#### **Total liabilities**

Net assets

Equity Retained surplus

#### Total equity

The above statement of financial position should be read in conjunction with the notes available in the full financial summary here

## **FINANCIAL SUMMARY**

	Note	2023 (\$)	2022 (\$)
ts	4	1,432,451	1,503,143
es	5	99,876	106,580
	7	191,926	6,760
		1,724,253	1,616,483
ment	8	76,960	96,097
	6	2,186,082	227,935
	9	214,692	210,241
		2,477,734	534,273
		4,201,987	2,150,756
	10	185,740	129,433
	11	763,783	4,255
	12	262,078	240,206
	13	-	141,053
ct liabilities	14	83,175	51,682
		1,294,776	566,629
	11	1,302,236	235,678
	12	87,312	71,632
	13	198,996	-
S		1,588,544	307,310
		2,883,320	873,939
		1,318,667	1,276,817
		1,318,667	1,276,817
		1,318,667	1,276,817



Our team members shine as our most valuable asset. With unwavering passion, they unite under a shared purpose - to make good happen! The Good360 team is a spirited collective that consistently generates a profound impact on countless Australians. Throughout 2023, their dedication was tireless as they connected essential goods with the growing number of Australians seeking support amid the cost of living challenges.

During this time, we also proudly welcomed 6 full-time staff members and celebrated 7 well-earned promotions.

Nurturing the well-being and growth of our team remains paramount, and we take pride in cultivating a vibrant, secure, and inclusive work environment.

Good360 works hard to create a fun, safe, and inclusive work environment for the whole team:



#### Extra leave days

Good360 provides extra leave days to our staff members for their birthdays and during Christmas as a thank you for all their hard work throughout the year.



#### Commitment to staff training Good360 is committed to training our staff

and developing skills to broaden their careers. We provide weekly updates to all the staff and host Town Halls twice a year to keep the team informed and educated on new technologies and processes.



#### **Equality and Diversity** Good360 is an equal opportunity employer. We

promote diversity and inclusion in all our hiring practices and volunteer opportunities.

## **BOARD OF DIRECTORS**



Matt Barnett Board Chair



Jessica Cameron General Manager & Company Secretary (from May 2023)



**Brendon Cook OAM** Non-Executive Director



Peter Knock Non-Executive Director



**Kieran Harbrow** Non-Executive Director



**Camilla Collins** Non-Executive Director

Alison Covington AM Founder & Managing Director

#### Samantha Macansh

Chief Financial Officer and Company Secretary (until May 2023)

### **Graham Dix**

Non-Executive Director (Until February 2023)

### **Helen Hamilton-James**

Non-Executive Director

### **Peter Birtles**

Non-Executive Director

Lauren Williams

Non-Executive Director

(from December 2023)











## VOLUNTEERS

Our corporate volunteers have been essential in moving pallets of brand-new goods out of our ReDistribution Centre throughout 2023. We are extremely grateful for them for choosing to volunteer their time with Good360 to connect brand-new goods with charities and schools across Australia.

Find out more or book your session via https://good360.org.au/donate-time/

### Thank you to our corporate volunteers: Abacus Group Abacus Property Amazon AssetInsure AYAM CBA Deloitte **Diverger Limited** Fresenius Medical Care Australia **Gordon Brothers** Grant Samuel Insignia Financial koh Northcott Work Experience NW & Western Sydney Lions Clubs O'Brien Optus OzTAM PwC

Salesforce Slalom Tibra Ukrainian Youth







Why do you volunteer at Good360?

2046 Corporate Volunteer Hours



### THANK YOU TO OUR PRODUCT DONORS



3M Australia • Absolute Promotions • Akin Altis Consulting Pty Ltd • Anita Turner • Anonymous • Australian Institute of Project Management • Australian Toy Association Ltd (ATA) BIC • Blooms The Chemist • Bluestar Global Logistics • Bonnie and Neil Brandworks • Breville • CalderFlower • Cartology • Chille • Cole Supplies • Colgate-Palmolive Compass Group (Australia) Pty Ltd · CompNow · Davie Group Pty Ltd · Deezi Active Detmold Group • Dettol • Deus Ex Machina • Dignity Ltd • Dynamic Supplies • Earth Greetings Edgewell Personal Care · Efficient Trade Solutions · Ego Pharmaceuticals · Eius Health Elizabeth King • Emma Levy Dentist • Finder • Fisher Leadership • Gildan Brands • Give Back Health Glam by Manicare • Goodman • Goodstart • Grin Natural • Haircare Australia • Health Metrics Pty Ltd Hills Pet Nutrition • Hiro Brands • HP Australia • Honeycomb Agency • HQ Melbourne • Infa Group Intermoda Pty Ltd • Intex International Group PTY Ltd • Italtex • Ive Group • JCP Facility Services Jurlique International Pty Ltd • Kruguer ANZ Pty Ltd • Life Without Barriers • Linen House Little Kalimba · Lovatts Media Pty Ltd · M24 Sports · Mascot Kings Football Club · McPherson's MNH Sustainable Cabin Services · Moose Toys · Nestle Purina · New Age Promotions Pty Ltd Northline Pty Ltd • Nottage International • Organise and Store • Osmosis • Philips • Pink Hibiscus Pinnacle Sourcing • Pixii Pty Ltd • Promo Brands • ProtectYou • Real Asset Management • Repurpose It Pty Ltd Retail Prodigy Group Pty Ltd • Rose & Lily • Sahai Pty Ltd • Salesforce • Salute Better Solutions Pty Ltd SECONDBITE · Sense Group Australia Pty Ltd · Seven Network Limited · SheWear · Shoes & Sox Speller International • Sperling Enterprises Pty Ltd • Spotlight Group • Starcorp Textiles State Library of NSW Strata Unit Underwriting Agency Pty Ltd • Tangibility • Tempur Australia Pty Ltd Teyla Harris • The Body Shop • The Hoyts Corporation • Thermos • Thinkpac • This Is Ustralia Toby's Estate Coffee • Until • Walsh & Monaghan Wella Australia • Winc • Winning Group Woohoo Body • Woolworths Limited • Wpay • Yeppoon P&C • ZOLO Australia

Making space for greatness Goodman

ce 2015, and with Goodman as a founding partner, Good360 Australia ha atching brand new goods, donated by businesses, to a network of charitie nools that support Australians in need. By Goodman providing this custon ReDistribution Centre means Good360 can be more impactful year on ye







## FUNDERS

Thanks to the generosity of our donors, Good360 has provided comfort and support through its delivery of goods to Australians in need. Our heartfelt thanks go out to everyone who has donated to us and helped enrich peoples lives whilst reducing waste throughout Australia.

## **OUR PRO BONO SUPPORTERS**

BIGW	ackstone	Y OF NEY Australian Government Department of Social Services	<b>CENTURION</b>	CHEF A Brambles Comp
	larvey orman IKEA Australia	<b>EXER Lang Family</b> FOUNDATION	<b>ODEXION</b> <sup>®</sup>	<b>_DH</b>
LJ HOOKER	alian Government ional Emergency nagement Agency	S REGIONAL GRANTS	Google	JOY
salesforce FOU	NDATION Spotlight	ton storage king	LOSCAM	Micros
LOST MOTEL PTY LTD A. Royale & Co (Aust) Pty Ltd. Abacus Group Holdings Ltd Amazon Commercial Services Pty Limit Appliances Online Pty Ltd AssetInsure BENEVITY INC Birtles Family Foundation	Fresenius Medical Care Production (Australia) Pty Ltd Fundraisin donation platform Future Generation Fund Future Generation Investment & Social returns GiveNow Good Company Foundation Good2Give	Linen House Pty Ltd Liverpool City Council McPherson's Consumer Products Ltd Melbourne Quarter Norman Family Northline Pty Ltd NSW Department of Communities and Justice O'Brien Glass Industries Limited	NORTHLINE	
Burton Taylor PFF Foundation Carthew Family Charity Trust Commonwealth Bank of Australia Community Grants Hub Cumberland City Council Deloitte Services Pty Ltd Department of Industry, Science, Energy and Resources Diverger Limited	GOOD360 US Gordon Brothers Pty Limited Green Friday Pty Ltd Hands Across Canberra Holroyd Rotary Club i=Change	O Brien Glass Industries Limited OzTAM Pty. Limited Paypal PricewaterhouseCoopers (PwC) Schneider Electric The Company We Keep Pty Ltd (CWK) Think & DO Tank Foundation Limited Thyne Reid Foundation Tibra	CPEOPLOGICA Love Your Work.	salesforc
DOOLEYS Lidcombe Catholic Club eBay Edgewell Personal Care Fairvale Public School Fisher Leadership	King Furniture Australia Pty. Ltd. Koh Australia Pty Ltd. LEGO Australia Levins Family Foundation LGSS Pty Limited (t/a Active Super)	TOMRA Collection Pty Ltd Unsworth Foundation Wenty Leagues Club		The Company :





























### 

**Be part of the** Circle of Good. Follow us @good360au or visit good360.org.au